



SIGNATURE BANK®

March 13, 2020

Signature Bank
565 Fifth Avenue
New York, New York 10017

Dear Valued Clients,

First and foremost, thank you for being a valued client. Signature Bank continues to monitor the latest news about the coronavirus. We understand and appreciate your concern and any uncertainty you may be experiencing. Be assured Signature Bank is committed to being responsive to our clients' needs and we are doing all we can to make sure our Financial Centers, Private Client Group Offices, and Call Centers are adequately staffed to support your financial care. We also want you to have confidence that our Private Bankers are ready to support your banking needs, and you may still visit any one of our Financial Centers or ATMs to make deposits, withdrawals, transfer or payments. You can find a complete list of our Financial Centers online at www.signatureny.com or call Client Services 24/7 at 1-866-SIGLINE. If necessary, we can even arrange to accept your deposits by courier or by the overnight delivery means of your choice. Please contact your Signature Bank Group Director for further instructions.

Nonetheless, we strongly encourage you to consider our online banking, remote deposit capture or mobile banking solutions. You can access your accounts, make deposits and transfer or send payments as needed directly from work or home. If you haven't enrolled in any of these services, you should consider doing so immediately as part of your own contingency operations. Please feel free to reach out to your Private Client Group for more information.

As always, the health and safety of our clients, associates and communities are of the utmost importance to us. Please note: If we reach out to you, we will not ask you for confidential information such as your name, passwords, personal identification numbers or other account information. Please be mindful of any fraudulent requests. If you are suspicious or concerned about such a call, please contact your Signature Bank Group Director immediately.

Thank you,

Signature Bank Management

Quick Links for your consideration:

- [CDC's 2019-nCoV website](#)
- [NYS Department of Health's dedicated 2019-nCoV website](#)
- [NYS Department of Health directory of local health departments](#)
- NYS Department of Health Novel Coronavirus Hotline: 1-888-364-3065